

Visit aflac.com for Individuals and log in today!

Accessing the Web site is easy!

- Customers can visit aflac.com for Individuals to log in.
- Access to this online service requires four pieces of customer-identifying information: last name, ZIP code, date of birth, and policy number or SSN.
- Enter the security code and PIN for secure access to the site.

Access messages related to account activity (e.g., claim submissions) in the Message Center.

WINGSPAN
Online Services for Policyholders

Policyholder Home
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 How to Read My Policy
 FAQ

View current claims status, claims history, or access the online claim form process by clicking **My Claims** in the navigation bar.

My Policies
Return to the home page to access your policies.

My Claims
View a detailed summary of claims from the past 2 years or access forms to start a new claim.

My Flex
Check your account balance and download Reimbursement Request forms.

My Personal Info
Instantly update your personal contact info, or update your PIN.

Aflac Always®
Enroll to protect your policy from accidental lapse or to manage for account info.

Select **My Personal Info** to update an address or e-mail, opt-in to receive electronic correspondence (E-Options), or change your PIN.

Protect your Aflac policies from accidental lapse by enrolling in **Aflac Always®**.

Select any of the links listed under the **My Policies** section to:

- View policy information and claims.
- Request or download a copy of a policy.
- Download or request change forms.

Welcome, JANE SMITH

12/15/2010

My Aflac Agent



Jeremy Tomlinson
123.456.7890
jeremy_tomlinson@us.aflac.com

Get associate contact information.

View and download handbooks and manuals by selecting one of the links under **My Policies**.

My Policies

Below is a list of all the policies you own:

Cancer (A123456)

→ View policy details & claims history

→ View, print, or download your policy copy

Accident (PE90788)

→ View policy details & claims history

→ Request an online version of your policy

Specified Event (B987654)

→ View policy details & claims history

→ Request an online version of your policy

My Flexible Spending Account

Flex Account

→ View Flex details & claims history

Protect Your Aflac Benefits

With Aflac Always, you'll always have peace of mind—and your coverage.

→ Enroll Now



Go Green

Get your Aflac correspondence electronically.

→ Opt-in



Get the Aflacts!

Protection your children and grandchildren deserve.

→ Learn More



Get Claim Forms

Have a claim and need a form fast?

→ Start here to begin the online claims process for expedited processing and service.



Click on **My Flex** in the navigation bar or **View Flex details & claims status** to access flexible spending account (FSA) details and forms.

Click **Start here** to access a new, interactive feature to get claim forms, and expedite claims processing and payment for certain events (e.g., accident and sickness claims).

Rotating banner ads promote features and services, such as E-Options.

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